

## Training Services Overview

### Training Services

The Unity<sup>®</sup> platform stands at the nexus of two industries where the only constant is change – financial services and technology. As the industries we serve change, so do our products, as we continue to adapt and improve to serve a global market with many local needs. With Confluence Training Services, you receive the most up-to-date information on the current best practices of how to get the business results you need from our software solutions. And you can be confident that what you learn in training is immediately relevant when you return to the office.

### Training Services Includes:

- Current best practices to guide you on getting the most value out of the Unity platform
- Experienced trainers who provide you with their insights of how the Unity platform is used at multiple other client locations
- Web-enabled and traditional classroom courses
- Custom courses available upon request (additional charges may apply)

### Benefits

- Reduce cost and increase productivity by having well-trained team members
  - Reduce risk by understanding and applying best practices, ensuring that Confluence software solutions are used in the optimal fashion
  - Elevate service levels by positioning the team to increase automation and decrease manual processes
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